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Abstract: This document provides the training material required for using the HOMEdotOLD services.

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GLOSSARY

Α	
AAL	Ambient Assisted Living
API	Application Programming Interface
G	
GUI	Graphical User Interface
Н	
HMI	Human-Machine Interface
HTML	Hyper Text Markup Language
Ι	
IC	Intelligent Calendar
Р	
PC	Personal Computer
S	
SVW	Social Voluntary Work

1. HOMEDOTOLD PLATFORM SET-UP

1.1 HOMEDOTOLD PLATFORM CONFIGURATION

The following figure illustrates the HOMEdotOLD platform overview.

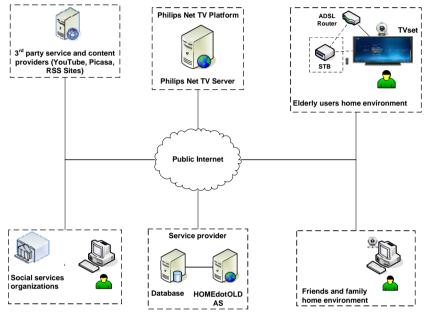


Figure 1-1:HOMEdotOLD Platform Overview

The HOMEdotOLD platform consists of 6 entities including the 3rd party service and content providers, the Philips Net TV Server, the user's home environment, the social services organisations, the HOMEdotOLD Service Provider and the friends and family home environment, all connected through the Internet.

1.1.1 HOMEDOTOLD APPLICATION SERVER

The HOMEdotOLD Application Server is a PC-based server consisting of the following features:

- Pentium® 4 CPU 3.00 GHz, 2GB RAM
- Windows XP SP3
- Apache Tomcat Server 6.0
- MySQL Server 5.1
- JRE 6u24

The Application Server is accessible over the public Internet and its address is <u>http://92.118.11.46:8088/HOMEdotOLD</u>.

The Application Server contains and serves all the services to the user. Also, it acts as a bridge between the HOMEdotOLD platform and the third party services (e.g. Google's Picasa service).

2. HOMEDOTOLD SERVICES MANUAL

The current section serves as a user manual for all services that have been developed within the context of the HOMEdotOLD project.

2.1 HOMEDOTOLD MAIN MENU

The HOMEdotOLD services HMI navigation mechanisms are based on the concept that the services are browsed and used through a TV using a remote control. Thus, all the functionality is accessible with the use of navigation buttons (Up, Down, Left Right), selection buttons (OK) and other special functionality buttons (like the back button).

2.1.1 LOGIN SCREEN

When the user accesses the HOMEdotOLD services, he is greeted by the login screen shown in *Figure 2-1*. Using his unique PIN number, the user can logon to the platform and start using the services.

We	lcome to the HOMEdotOLD Service Portal
	Enter your PIN anober using the seriote control and then press the "DI." button
- Jury en anter	The HOMedotOLD service portal has been funded by the AAL Joint Programme

Figure 2-1. The Login Screen

The user can use the 1-9 numeric buttons on his remote control to enter his PIN number and press the OK button to login. If the login fails, the login page will present an error message to the user informing him about what went wrong (e.g. wrong PIN number).

2.1.2 MAIN MENU SCREEN

Once the user has successfully logged in the platform he will be redirected to the Main Menu screen shown in *Figure 2-2*. As shown, the user is presented with a list of HOMEdotOLD services and the current date and time. The user can use the navigation buttons (Up, Down) on the remote control to select a service and use the OK button to access it.

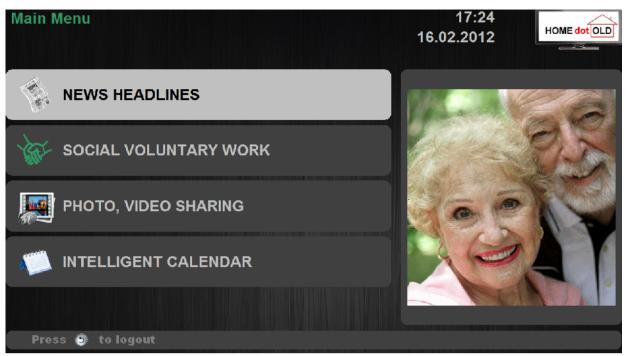


Figure 2-2. Main Menu Screen

2.2 HOMEDOTOLD NEWS HEADLINES SERVICE MANUAL

The News Headlines service provides news separated in categories which can be customized by the user. From the Main Menu, the user can navigate to the News Headlines service by highlighting the News Headlines item and pressing the OK button. The News Headlines main screen is depicted in *Figure 2-3* and provides submenus to either read the news headlines or to customize them by selecting "Read the news headlines" and "Selection of news categories" respectively.



Figure 2-3. News Headlines service main screen

2.2.1 NEWS HEADLINES

By selecting the "Read the news headlines" item on the News Headlines main screen, the user

can view and navigate the news categories that he has selected in the Customize screen.



Figure 2-4. News Headlines service news screen

In the News Headlines news screen the user can use the Left/Right arrows of the remote control to highlight either the news categories or the news items, and then he can use the Up/Down arrows of the remote to scroll the highlighted elements as shown in *Figure 2-5*.



Figure 2-5. Scrolling the news items of the News Headlines service

2.2.2 SELECTION OF NEWS CATEGORIES

In the Customize screen shown in *Figure 2-6*, the user can select which news categories he would like to show up in the News Headlines news screen. The user can use the Up/Down arrows of

the remote control to highlight the news categories and press the OK button to either check or uncheck a category where check means he wants to read news from this category and uncheck means he doesn't.



Figure 2-6. Customize screen of the News Headlines service

2.3 HOMEDOTOLD PHOTO & VIDEO SHARING SERVICE MANUAL

The Photo & Video Sharing Service provides access to audio visual content from other people that the user of the platform knows or is related to. Through this service the user can access photos of his loved ones and express his opinion about them.

2.3.1 PHOTO & VIDEO SHARING SERVICE MAIN SCREEN

The main screen of the Photo & Video Sharing Service is depicted in *Figure 2-7*. In this screen, the user can choose to either view shared photos or videos by clicking the respective menu element.



Figure 2-7: Photo & Video Sharing main screen

2.3.2 PHOTO & VIDEO SHARING SERVICE PHOTO ALBUMS SCREEN

The Photo Albums screen displays all the photo albums of all the other users the user is networked with. For each album, the title, the number of photos and a thumbnail of the first picture are also displayed. The user can highlight an album using the Up/Down arrows of the remote control and press the OK button to select the highlighted album and view its photos.

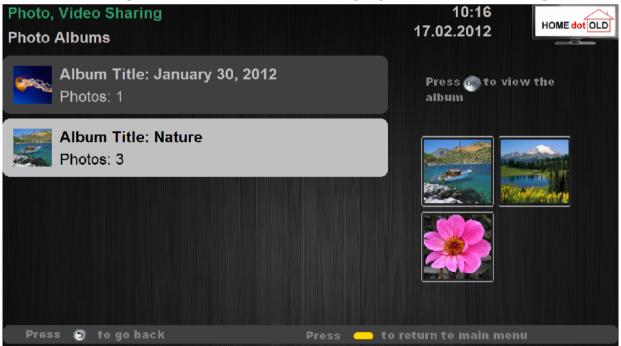


Figure 2-8. Photo & Video Sharing service - Photo Albums screen

2.3.3 ALBUM PHOTOS SCREEN

When the user selects a photo album from the Photo Albums screen he is presented with the Album Photos screen depicted in *Figure 2-8*. In this screen, the user can browse the photos of the album using the Left/Right arrows of the remote control. The user can also rate with a "like" or a "dislike" each photo by pressing the green or the red button on the remote respectively.

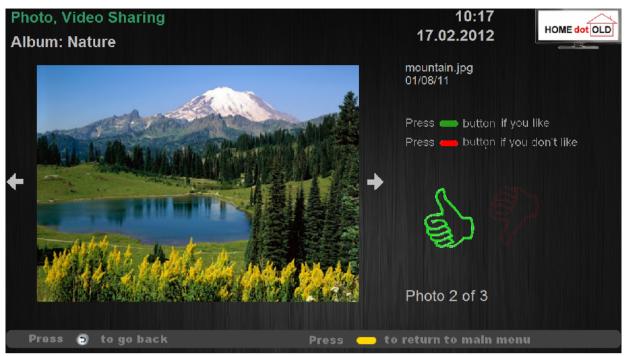


Figure 2-9. Photo & Video Sharing service -Album Photos screen

2.3.4 VIDEOS SCREEN

By selecting Videos in the Photo & Video Sharing Service main screen, the user can view the available videos on the platform. Upon selecting the Videos, the user is presented with the Videos Screen depicted in *Figure 2-10*. In this screen, the user can use the Right/Left arrows to navigate the available videos, which play automatically. Also, the user can rate with a "like" or a "dislike" each video by pressing the green or the red button on the remote respectively.



Figure 2-10: Photo & Video Sharing service -Videos screen

2.3.5 PHOTOS, VIDEOS & EXPERIENCE SHARING CONTENT UPLOADING

2.3.5.1 PHOTOS UPLOADING

By navigating to <u>https://picasaweb.google.com/</u> the user can use his Google Account credentials to connect to his Google Picasa account and upload photos which will then be accessible from the HOMEdotOLD Photos, Videos & Experience Sharing service.



Figure 2-1: Google Picasa home screen

To upload a picture, the user can click the "Upload" button to navigate to the Picasa upload page. From that page, the user can type the name of the new album that the photos will be uploaded to, or select an existing album by clicking the relevant link.

PICOSO" Web Albums Home	My Photos Explore & Upload	
Album name: January 30, 2012	or add to an existing album	
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		i
		1
	Drag photos horo	1
	Drag photos here	1
	Or, If you prefer	1
	Select photos from your computer	
		i
		1
		1
		1
		1
		1

Figure 2-2: Google Picasa upload screen

To initiate the photos upload, the user can drag and drop photos to the "Drag photos here" box or click the "Select photos from your computer" button and select the photos that he wishes to upload. When the uploading of the photos completes, the user can press the OK button to complete the procedure or Cancel to cancel it.

2.3.5.1.1 ALBUM SHARING

To share an album with another user, the user can click on an album and then click on the share button in the album's sidebar.



Figure 2-3: Album sidebar

On the share album page that will show up, the user can type the emails of the other Picasa users that he would like to share the album with (such as elder users of the HOMEdotOLD platform), and click the "Share via Email" button.

To: Let people I share with contribute photos ③	Send to the people in these groups Description Friends (Ecit) Family (Edit) Coworkers (Edit)
Message: January 30, 2012 Jan 30, 2012 by HOMEdotOLD User & Limited Send me a copy of this email	
	Discard Share via Email

Figure 2-4: Share Album page

2.3.5.2 VIDEO UPLOADING

The user can access the Video Uploading Subsystem by navigating to <u>http://videoupload.homedotold.eu:8088/HOMEdotOLD/VideoUploading</u> where he will be presented by the Login Web Page. The Login Web Page is the first web page that the user can access and allows to him to login to the Video Subsystem. In order to login, the user can click on the link Login, as is shown in *Figure 2-5*.

After clicking the Login link, the web application will redirect the user to the Google login page, shown in *Figure 2-6*. In the Google login page, the user can complete his Google Account username and password to login to the main web page of the HOMEdotOLD's Video Uploading

Subsystem.

To login to the service, the user must be on an elder user's network or a user of the platform himself.

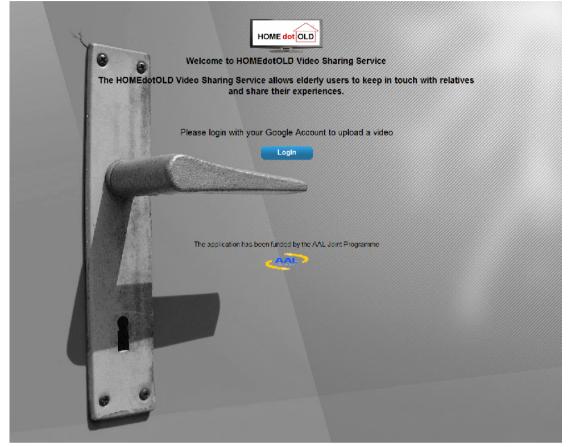


Figure 2-5: The Login Web Page of the HOMEdotOLD Video Subsystem

Google		SIGN UP
	Sign in Email	Google
	Password	
	Stippinity Estay signed in Confl access your microard/?	
@ 2012 Google Hongle Home - Ferms of Gervice	e Phivady Policy - Help	Loosh

Figure 2-6: The Google Login web page

2.3.5.2.1 VIDEO EDIT WEB PAGE

The Video Edit Web Page is the first web page that the user accesses after the successful authentication. This page displays a list of the user's uploaded videos and provides the capability to delete and edit a video or upload a new one, as shown in *Figure 2-7*.

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	Name	Description	You have uploaded 1 videos
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		The application has been lunded by the AAL Joint Pro	gramme

Figure 2-7: The Video Edit Web Page of the HOMEdotOLD Video Subsystem

The user can click on the Show/Hide button to display the upload a new video form. In that form, the user can specify a video's name, a short description and choose a video file that he wants to upload, as shown in *Figure 2-8*.

After the completion of the above form, the user can click on the button upload to upload the video file on the HOMEdotOLD server.

HOMEdotOL	.D Video Edit Web) Page			🕚 Logout
Upload					
Video Upioadi	ng Page		Fill the video information	and click the Lipload butte	on to unload a video
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Description.	description				
Video File:	Choose File No file chosen	I.			
Upload Close	e]				
	Ih	e application has been h	unded by the AAL Joint Prog	amme	
		<			

Figure 2-8: The uploading form.

The user can click on the button Delete to delete a specific video file. After clicking on this button, a pop up message is displayed in the screen asking user to confirm the deletion of the video.

The user can click on the edit button, to change the name and the description of the video file. *Figure 2-9* shows the form from which the user can change the name and the description of the video file.

HOMEdot	OLD Video Edit			Ø	Logout
Upload					
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	description of centaur				
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Figure 2-9: The video edit form

2.4 HOMEDOTOLD ADMINISTRATOR ENVIRONMENT

The following figure illustrates the options that the system administrator has after successful login to the system. As shown, the administrator is presented with a list of customers and buttons for creating and searching for them. Moreover, the administrator can edit or remove a customer, simply by clicking on the relevant hyperlinks, located at the last columns for each customer.

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8812 Giannako ria (; Atkiziat (; O 2337 Liang Hiah 2647 Patient1 Patient1 2647 Patient1 Patient1 Patient1 36365 Patient11 Patient11 3748 Patient11 Patient12 Patient11 111 111 111 Patient12 3435 Patient13 Patient13 5840 Patient13 5830 Patient14 3633 Patient15 Patient14 3633 Patient16 Patient16 3335 Patient17 Patient17 Patient17		Postal Code					
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						YES	🕑 🗙
8929 Patient18 Patient18						YES	📄 🔀
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4875 Patient? Patient?						YES	🕑 🗙
4514 Patient4 Patient4						YES	🌛 🔀
0830 Patiento Patiento						Yes	📝 🗡
4454 Patient6 Patient6						YES	🤌 🗡
7853 Patient7 Patient7						YES	- 📎 🗙
4463 Patient8 Patient8						YES	🌛 🗙
9422 Patient% Patient%						YES	🕑 🔀
	The app icat on has b	been funded by the AA	kL Lo nt≓rog	aramme AA	<- Previous - 2	C of 2' 🦳	Next >>

Figure 2-11: Customer Administration - Customers Overview

2.4.1 CUSTOMER CREATION

While in the "Customers Administration" and upon pressing the "Create" button the administrator is redirected to the following page. The following details must be given in order to create a new customer:

- 1. Name
- 2. Surname
- 3. Address and
- 4. Telephone

As soon as a new customer is created the system assigns a unique customer identification number, here shown in string lime colour. Additionally the system administrator can decide to disable/enable a customer, by selecting the required value from the "Active" combo-box. The reason behind this is that for managerial purposes it is better to disable an account/customer than delete it altogether.

* Monostory He d			Postal Code	City	Country	Telephone	Active	
Name	_		1523/	Halandr	Greece	😑 + 30 210 6623955 🚱	Yes	🚽 🗡
Surname							YES	> ×
							YES	> ×
Address							YES) ×
Street Number							YES) ×) ×
Postal Code							YES	/ ^ / X
City							YES	X
Country		-					Y=S	2 X
Telephone							YES	⇒ ×
Customer ID	5079						Y=S	🕞 X
Active	YES	•					YES	> X
		_					YES	🚽 🔀
							Yes	×
OK		Cancel					YES.	🥜 🗡
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7353 Patient7	Patient7						YES	1000
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6469 Velentzas	Spires						YES	17
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			indied by the AAL Joi	nt Programm		17 dia		
7353 Patient7	Patient7 Patient6 Patient9 Soircs	The spol cation has been fu	nded <u>by the AAL</u> Joh	nt Programm	16 AM		YES YES YES YES	 > × > × > × > × > ×

Figure 2-12: Customer Administration - Create Customer

2.4.2 CUSTOMER EDITING

Similarly to the creation of a customer the customer profile and relative details can be edited. In order to do so the administrator can click on the edit hyperlink next to the desired customer. From the page that will show up, the system administrator can manage the relatives associated with that customer. In order to assign a new relative, the "Add Relative" button must be pressed that leads to *Figure 2-13*. Additionally a relative can be removed by clicking on the "Remove" hyperlink located at the right-hand side of the "Relatives" table overview that leads to *Figure 2-15*. To edit the details of a relative the system administrator must click on the "Edit" hyperlink located next to the relative telephone number, on the relatives overview.

Edit Customer					🕚 Logout
Home					
• Mandalog Fiel		Add Relat	ive		
Name	Alkiviadis	Name	Surname	Telephone	
Surname	Giannakoulias	Dionysia	Giannakoulias		📄 🔀
Address	Oresti Makri				
Street Number	6				
Postal Code	15234				
City	Halandri				
Country	Greece				
Tələphonə	+30 210 6823955				
User ID	8812	_			
Active	YES			<< Previous - 1	c=1 Next >>
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	6	Telephone	
Postal Code	15234		
	Halandri		
	Greece	OK Cancel	
	+30 210 6823955		
	8812		
	YES	< Previou	s : - 1 c= 1 Next >>
ОК			
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	APPER INVERSE		

Figure 2-14: Administration - Create Customer Relative

Edit Customer				
Home				
/ Mandatory Reld		Add Relativ		
Name	Alkiviadis	A transferory Field		
Surname	Giannakoulias	Name	Dionysia	📄 🔀
Address	Oresti Makri	Surname	Giannakoulias	
Street Number	6		+30 210 6818758	
Postal Code	15234			
City	Halandri			
Country	Greece		OK Cancel	
Telephone	+30 210 6823955			
User ID	8812			
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	i ne application has be	een runded by the	AAL Joint Programme	



Edit Customer			
* Mandatory Field			
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	6		_
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	Halandri		_
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	+30 210 6823955		
	8812		
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	The explication has	s been funded by the AAL Joint Programme	
	And the application has	entrance by the Arts contribution of the sentence of the	

Figure 2-16. Customer Administration - Remove Customer Relative

2.4.3 CUSTOMER REMOVAL

While in the "Customers Administration" the system administrator can remove a customer, by

clicking on the "Remove" hyperlink located at the right-hand side of the "Customers" table overview that leads to *Figure 2-17*.

_	Co vou realy wa	int to remove ou	istomer Alkiviacis	st Number	Postal Code	City	Country	Telephone	Active	
					16234	Halandr	Grebec	🔚 - 1 30 210 6823955 🚷	YES	1
									YES	127
									YES	- 🛃 🌾
	ОК		Cancel						YES	1
									YES	1
460	Helionitis	-8001115							YES	117
8/10	Patient14	Patier-14							YES	1
603	Patient15	Patient15							YES	1 2 7
385	Palient16	Patier (16							YES	- 📄 🕻
335	Pepent17	Patier .17							YES	120
929	Petiont18	Patient16							YES	- 📝 🤈
686	Patient2	Patier=2							YES	117
375	Patient3	Patient3							YES	1
514	Patient4	Patier A							YES	
835	Pepont5	Haltor A							YES	1
454	Patient?	Patients							YES	17
353	Patient?	Patier:7							YES	27
463	Patient8	Patient8							YES	127
422	l'auenta	faber 19							YES	1
	Verbilizas	Spiros							YES	127

Figure 2-17. Customer Administration - Remove Customer Verify

2.4.4 CUSTOMER SEARCH

While in the "Customers Administration" the system administrator can search for a specific customer, either by name, surname and/or Customer ID, by clicking on the "Search" button that leads to *Figure 2-18*.

			Name			
)	Surname	Name	Surname Countr	y Telephone A	ctive	
8r 2	Gishnakoulias	Alkviadis	Customer ID r Gresce	🖅 + 3D 210 6823955 🖯 👻	IS 📙	
847	Patrent1	Patient1		-1	:9 📔	
/48	Patren:10	Patient10	Find Cancel	-1	:S 📙	1
005	PatientIf	Pati pitri 1		M	es 📙	
71	Pation:12	Pationt/12		M	FS 📙	
435	Flatient13	Platient/10		М	is L	
940	Patient14	Patient1-1		M	"S 🔓	
803	Patient15	Patient15			es 📔	
:35	Patren,16	Patient16			:9 📗	
135	Patren.17	Patront17			s l	
29	Patient16	Plati pht/18			es 📙	
36	Platient?	Platient?			is L	
975	Patients	Patient3			IS 📘	
\$14	Patient4	Patient4			ES 📕	
35	Patrents	Patrent5			:S 📘	-
154	PatientS	Plati pht6			es 📙	
53	Patient7	Patient7			FS 🛓	
	Patient6	Patient®			is 🛓	
122	Patient9	Patient9			ES 📔	
139	Velentzas	Spires		*1	:9 📔	2

Figure 2-18. HOMEdotOLD Customer Administration - Search Customer

2.5 USERS ADMINISTRATION HMIS

This section illustrates the HMIs of the system administrator in order to create/manage HOMEdotOLD platform users.

2.5.1 LOGIN

The following page is used by the system administrator in order to login to the platform:



Figure 2-19. User Administration – Login

2.5.2 ACCOUNTS OVERVIEW

Once the system administrator has successfully logged into the platform he is redirected to the "Home" page. From this page the administrator can select to view the platform users, as seen in the following figure. As apparent the "Doctors" button is disabled since the HOMEdotOLD platform administrator does not have the privileges to view the platform doctors.

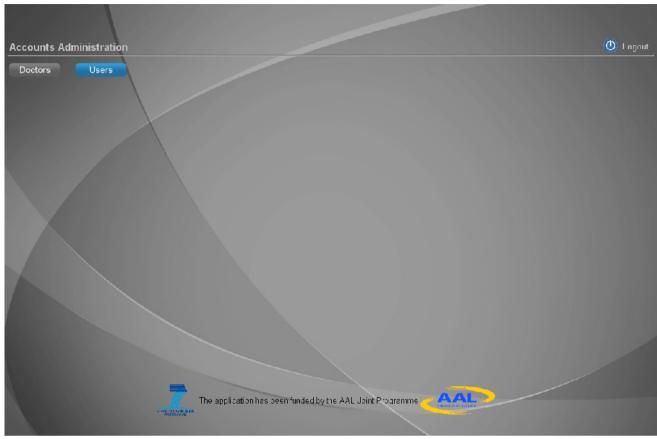


Figure 2-20. User Administration – Home

If the system administrator presses the "Users" button, he is redirected to the "Users Administration" page as shown in *Figure 2-21*. Here the system administrator views a list of users that are registered with the "Social Interaction Services" service bundle. Each user is identified by its unique "Customer ID". From this page the system administrator can either create a new user, by pressing the "Create" button or edit an existing one, either by clicking on the "Edit" hyperlink of the user overview row, next to the "Language" column. Moreover the system administrator can remove a user, by clicking on the "Remove" hyperlink located at the rightmost hand side of the user overview row.

Users Adminis						🕐 Logai
Home	Create Se	arch				
Medical Service						
Customer ID	Password	Google Username	Google Password	Active	Language	
537	1236	nomedotold@gma_com	hemodateld/1	YES	Dutch	🧼 🔰
4250	1234	nomediotold@gma_com	hcmedotold!1	YEG	l lelleric	📄 🎽 🔀
¥69	1235	nomedotold@gma_com	homedotoldiri	YES	Cernan	📄 🕑 🗡
				125	Previous 1 - 3 of	3 Next >>
		The application has been funder	o by the AAL Joint Programme 🥣 📥			

Figure 2-21. "Social Interaction Services" Users Overview

2.5.3 USER CREATION

While in the "Users Administration" page, pressing the "Create" button redirects the administrator to the following page:

Users Administration						
Home Crea	Please select user services:					
Madad Cantors	🗖 Medical Service					
Medical Services S Customer ID	Social interaction Service			Active	Language	
2337	/ Mandatory Field			EG	Dutch	2 ×
1250	Customer ID			/EG	eller c	🥜 🗡
64.69	PIN		~	(ER	German	🚽 X
	Google Username					
	Google Password					
	Active	YES				
	Language	English				
	ОК	Cancel				
					evious 3 of 3	
		r has been funded by the AAL coint Programme	AAL			

Figure 2-22. User Administration – Create User

Here the system administrator adds:

- the unique "Customer ID",
- the associated PIN for service access through NetTV,
- the elder user Google username and
- the elder user Google password

All other fields are not mandatory and can be edited latter.

Additionally the system administrator can:

- 1. Decide to disable/enable an account, by selecting the required value from the "Active" combo-box.
- 2. Set the notifications language, by selecting the required value from the "Language" combo-box.

2.5.4 USER EDITING

User profile details, registered with the "Social Interaction Services", can be edited by selecting the user that the administrator wants to edit. This can be done by clicking on the "Edit" hyperlink located next to the "Language" column of the user row.

From the page that will show up the system administrator can manage the friends and family members associated with that user. In order to assign a new friend/relative, the "Add Friend" button can be pressed that leads to *Figure 2-24*. Additionally a friend/relative can be removed by clicking on the "Remove" hyperlink located at the right side of the "Friends/Relatives" table overview, which leads to *Figure 2-25*. To edit the details of a friend/relative the system administrator can click on the "Edit" hyperlink located on the right-hand side on the "Friends/Relatives" table overview, which will lead him to *Figure 2-26*.

As with the creation of a user only the Customer ID, PIN, Google username and Google password fields are mandatory.

Edit User			🕐 Logaut
Home Users			
* Mandatory Held		Add Friend	
Customer ID	4250	Google Username	
PIN	1234	a kisigian@gmail.com	📄 🗙
Google Username	homedotold@gmail.com		
Google Password	homedotold!1		
Active	YES		
Language	Hellenic		
ОК	Cancel		
			<< Previous 1 - 1 c** Next >>
	The HCK/edotCLD project h	as been funded by the AAL Joint Programme	

Figure 2-23. User Administration - Edit User registered with "Social Interaction Services"

Edit User			
Home Users			
 Mandatory Hold 			
Customer ID	4250	G / Manastory Field	_
PIN	1234	El Google Username	📝 🗙
Google Username	homedotold@gmail.com		
Google Password	homedotold!1		
Active	YES Hellenic		
Language	Hellenic		
ОК	Cancel		
		<- Previous 1-10	f' Next>>
	-	has been funcent by the AAL Joint Programme	
	The HOMedation P project	has been funced by the AAL Joint Programme	

Figure 2-24. User Administration - Create User Friend

Edit User			
Home Users			
* Mendetory field		Add Friend	
Customer ID	4250	Do you really want to remove friend with Google Usemame	
PIN	1234	G Do you realy want to remove friend with Google Usemame alkis.g an@gmail.com	🤰 🗡
Google Username	homedotold@gmail.com		
Google Password	homedotold!1	OK Cancel	
Active	YES		
Language	Hellenic		
ок	Cancel		
		<< Previous ' - ' of '	Next >>
	Tre HCViedorol Dip or edit	nas been finded by the AA , oint Programme	

Figure 2-25. User Administration - Remove User Friend

A Mandatory Field						
Customer ID	4250	G Menal op Field				
PIN	1234	Google Username alkis, gian@gmail.com	🚽 🗡			
Google Username	homedotold@gmail.com					
Google Password	homedotold!1	OK Cancel	•			
	YES					
	Hellenic					
ок	Cancel					
			revious " - " of 1 Next >>			
		act has been funced by the AAL Junit Programme AAA				

Figure 2-26. User Administration - Edit User Friend

2.5.5 USER REMOVAL

While in the "Users Administration" page the system administrator can remove a user, by clicking on the "Remove" hyperlink located at the right-hand side of the "Users" table overview, which leads to *Figure 2-27*.

	reat	Do you really want to ron overuser (2337				
Medical Services	S		Google Password	Active	Language	
2337	1	OK Cancel	nomedotold! 1	YES	Dutch	🗦 X
4250	1		nontodatold/1	Y-S	Hollon d	
¥69	1235	nomedictold@gmail.com	nomedictold! 1	YES	Cerman	/ X
		The application has been funded by	the AAL Joint Programme			

Figure 2-27. User Administration – Remove User Verify

2.5.6 USER SEARCH

While in the "Users Administration" the system administrator can search for a specific user, by clicking on the "Search" button, and entering the Customer ID, as shown below.

Users Administration							
Home Create	Customer ID						
Medical Services Social	Intera						
Customer ID Passw	ord Find	Cancel	Active Langu	age			
2337 1236	nomedictold@gmail.com	nomedatold! 1	YES Dutch	📄 🔀			
4250 128/	nomedictold@gmail.com	If Ublotaberrian	YES Hellan				
6469 1235	nen edetold@gina.l.com	nom edistoldl 1	VES Centra	i 🚽 🔀 .			
	The spp calibor is street fund	ed by the AAL cont. Programme 🖉 🍰	Previous*				

Figure 2-28. User Administration - Search User