

# Steering a project through a pandemic

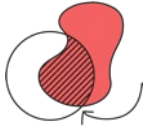
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# Functionalities and how they are relevant



## The problem CARU solves



CARU enables **independent and socially active life** through a suite of apps for safety, simplified interactions with families and caregivers.

The apps are part of a unique companion technology with a **voice triggered IoT device** that also monitors rooms through sensors.



CARU strives to **provide caregivers with apps** that allow them to carry out specific **processes more efficiently** in order to have **more time for the human interaction.**

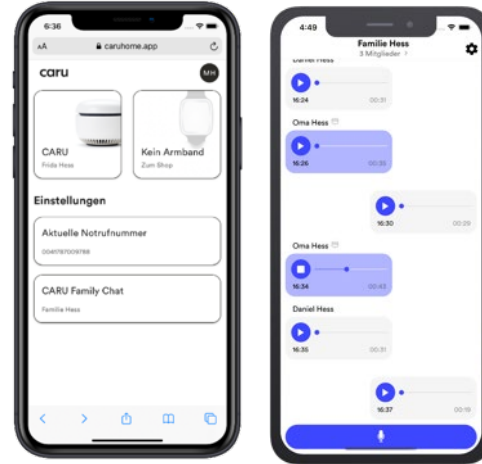
=> This opportunity is evaluated in the AAL Europe project CARU cares.

# Device

for older people



for family and service providers



# Introduction to the 3 new CARU functionalities

HSLU



CARU



FHWN

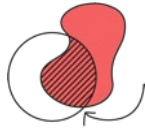


Functionalities developed based on co-creation workshops and the proposal.

# Main learnings and benefits



# Involving the end user from the beginning



Feature definition happened during the **co-creation** phases

**3 field trials** to gain maximum input from end users



**Iterative approach** and **strict business validity selection** for feature continuation

# Adaptation due to pandemic





# COVID19 contingencies



## Avoiding direct contact with end -users, by

- Conducting interviews and questionnaires by phone
- Field trials: Sending the CARU devices by postal service

## Flexibility in planning

- Checkpoints to adjust on country specific situations

## Project administration measures

- Consortium meetings via video conference calls
- Conduct (reduced) field trials in a phase of lower restrictions (spring/summer)

Thank you!

