



Easierphone

App platform to enable and empower seniors with smartphones

D2.1 End User testing Plan for 1st pilot program

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Executive Summary

In pilot program 1 three semi-structured interviews were conducted using three consecutive interview guidelines with nine test participants. All interviews were audio-recorded, the most relevant parts protocolled, and then forwarded to the app's developers to facilitate an iterative development approach. During the first interview the app was installed by the interviewers and instructions were given to the test participants. Within the following interviews the test participants were questioned about their opinion on positive aspects of the app, challenges they faced while using it as well as wishes and needs for further development.

In this deliverable you can find the interview guidelines for the 1st, 2nd, and 3rd interview with participants of the pilot program 1.

1st interview guideline

<https://docs.google.com/document/d/11Wwa0w359kSYBuKJtcCuoriVDWuxwOYpiHFLMEk4SPM/edit?usp=sharing>

2nd interview guideline

https://docs.google.com/document/d/1dldZ9tg13q4O2NQ-yODJoCCd3bOdRWYyKlgRiDD_P4s/edit?usp=sharing

3rd interview guideline

<https://docs.google.com/document/d/1KBviaksgG0tNXKzN8s7xQdv6De0w9ua4qEr8eck-aZk/edit?usp=sharing>